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PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Geoffrey C. Ammerman et al.

Serial No.: 10/026,153

Filed: December 18, 2001

Title: APPARATUS AND METHOD FOR
EVALUATING THE
PERFORMANCE OF A BUSINESS

Group Art Unit: 2166

Docket No.: 16938/102

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Commissioner for Patents
Washington, D.C. 20231

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COMMISSIONER OF PATENTS AND TRADEMARKS,
WASHINGTON, D.C. 20231, ON NOVEMBER 13, 2002 (37
CFR 1.8a).

Alan Kamrath

INFORMATION DISCLOSURE STATEMENT

Dear Sir:

Please consider the enclosed prior art listed on the further enclosed Form PTO-1449.

Favorable consideration and allowance of the present application are respectfully
requested.

Respectfully submitted,

Geoffrey C. Ammerman et al.

Dated: November 13, 2002

By

Alan Kamrath

Alan D. Kamrath (Reg. No. 28,227)
Rider, Bennett, Egan & Arundel, LLP
333 South Seventh Street, Suite 2000
Minneapolis, Minnesota 55402
Telephone: (612) 340-8925
Facsimile: (612) 340-7900

(Rev. 2-22-91)
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PATENT & TRADEMARK OFFICE
EX-104

[illegible][illegible]

		Simon, Kai Artur. From structure to process: a vision of a process-based organization. 1994. 14 pp. (Paper of the ENTER95 conference in Innsbruck, Austria, Jan. 95. Published in the proceedings of the conference, Springer Verlag, ISBN 3-211-82669. BPR177; paper can be downloaded from http://www.informatik.gu.se/~kai/pub/structure.pdf (PDF only)).

DATE CONSIDERED

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